

Top Ten Group Norms



1. Listen attentively.
2. Actively participate.
3. Stay focused.
4. Remain nonjudgmental.
5. Use a respectful tone of voice.
6. Seek first to understand—ask questions.
7. Use humor.
8. Create a safe environment: build trust through honesty; take risks.
9. Put cell phones to rest.
10. Maintain a vision of inclusion